


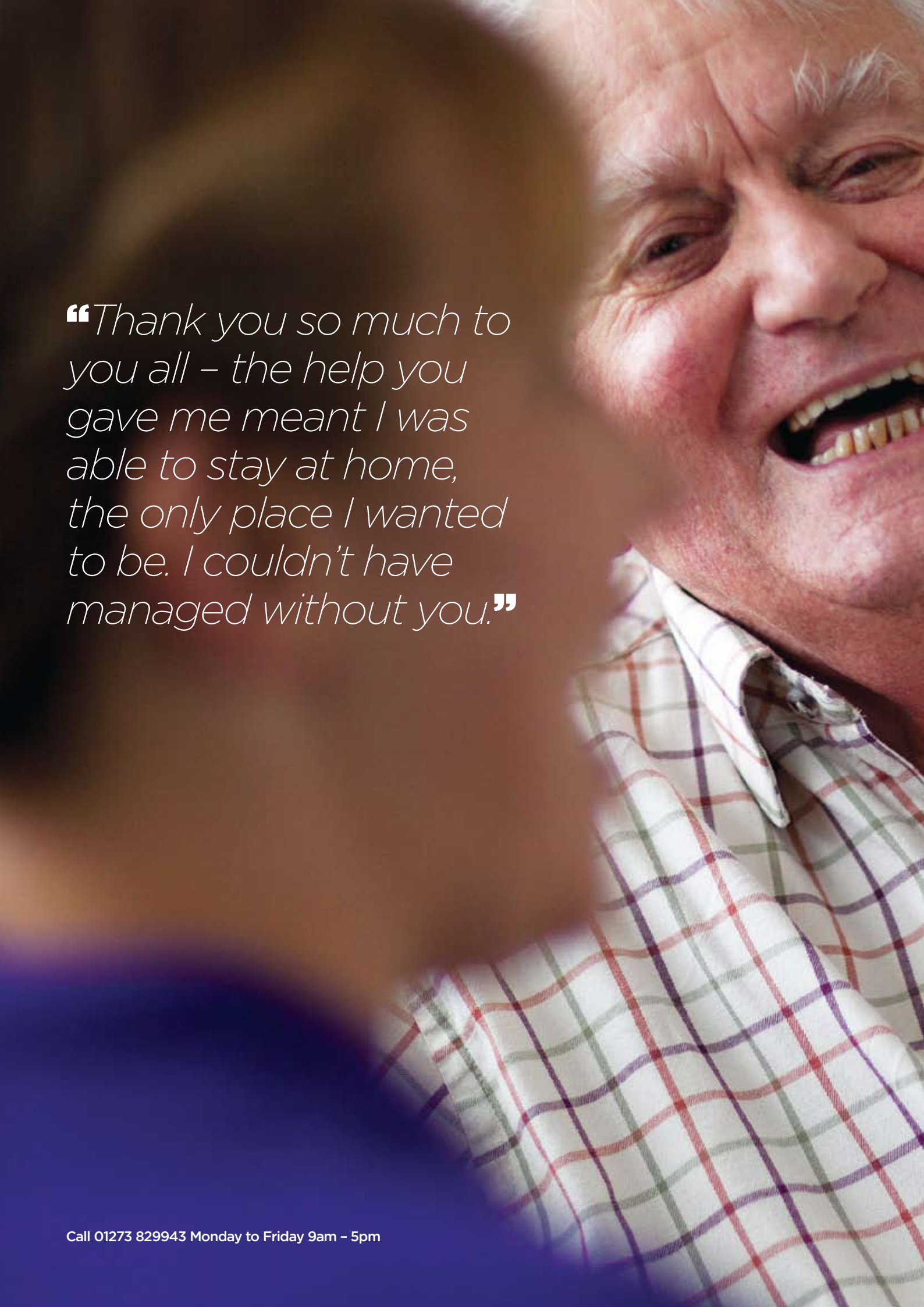
# MartletsCare

[www.martletscare.co.uk](http://www.martletscare.co.uk)

Caring for the finer details  
as well as the essentials



All our profits go to the **Martlets Hospice** 



*“Thank you so much to you all – the help you gave me meant I was able to stay at home, the only place I wanted to be. I couldn’t have managed without you.”*



## A warm welcome to Martlets Care

**We provide expert care for anyone in need of home nursing or personal care. We also specialise in end of life care, including people suffering from dementia, and our carers are specially trained to deal with the unique challenges that this time of life can present.**

At Martlets Care we pride ourselves on helping our clients continue to enjoy the comfort, privacy and independence of their own home.

We understand that it is not always easy to ask for help. But there comes a time when everyday tasks are simply too hard to manage, or an illness or surgery make it difficult to cope on our own.

And when that time comes, Martlets Care will be there to provide the extra support and peace of mind you need and the dignity and discretion you deserve.

We can provide the level of personal, private and nursing care that is right for you or your loved one, all in the privacy of your own home.

And as well as taking care of all the essentials, we will never forget the little details and simple pleasures that make your world a more comfortable place.

# We will take care of all the essentials so you can enjoy your independence

Martlets Care can provide the level of personal care or private nursing you need to help you manage more comfortably at home.


Our service is totally flexible and it is tailored to suit you, whatever your needs. We can support you in getting your day started, whether it is making breakfast, handing you a cup of tea before we assist you out of bed, or helping you to get showered and dressed. And at the end of the day, we can get you settled and comfortable for the night.

We can pop out and do your grocery shopping, prepare your meals and book you an appointment. Our carers are there to support you and ensure that you enjoy the best possible quality of life. We have also helped clients make sense of online grocery shopping!

If you are coming home after a hospital stay, we will be there to lend a hand with your daily routine while you recuperate. We can support clients with exercises from their physiotherapist and get them back on their feet again.

And if you are a carer for your partner or parent, you can count on us to be there when you have to go out or need a well-earned break.

Call 01273 829943 Monday to Friday 9am – 5pm



*“You made things  
so much easier for us  
at a time of life when  
we needed some  
help. I shall always  
be grateful.”*



**We will never forget the little things that make your world a nicer place**

At Martlets Care, we take the time to find out what your interests are and will provide you with a like-minded carer so you will always have something to chat about.

We often find that our clients are eligible for certain allowances which they are not aware of, so we can point you in the right direction.

To us, it is these little details and simple pleasures that enable our clients to gain more from life.

# We will always have time to answer your questions

**Q** My mother is struggling at home but she won't accept she needs help. Can you help us?

**A** Yes, we can come out and meet both of you together and talk through what we can do to help.

**Q** I feel like I'm at the time in my life where I need some help but I don't know where to start?

**A** The best thing to do is for us to come and visit you at home so we can work out what you are finding hard to do at home and how we can make life easier for you.

**Q** What will care cost?

**A** We always discuss and agree costs with you before care begins.

**Q** Can I claim from my private health insurance scheme?

**A** Many of our clients are able to claim some or all of the cost of care from a private health insurance scheme. We are happy to advise you on this.

**Q** Can I get any help towards the cost from the NHS or Social Services?

**A** This is something you need to discuss with your GP, district nurse, social worker or other healthcare professional.

**Q** Would I be able to phone you in an emergency?

**A** Yes, for your peace of mind, all our clients are given a guide for emergencies. So you can rest assured that we will always be there when you need us.

**Q** Are you part of the Martlets Hospice?

**A** Martlets Care is separate from the Martlets Hospice and is there to provide support to anyone in the local community who needs any level of personal care in their own home. However, all our profits go to the Hospice.





## Next steps

If you have any further questions or would like to arrange for us to visit you at home, just call our office on the number below. We look forward to hearing from you.

**Call 01273 829943**

Monday to Friday 9am – 5pm

*“Thanks for all your help and for sending us such lovely people.”*

## A little bit about us

Martlets Care was established in 2007. Every member of our care team is skilled, friendly and professional. All the team are trained carers and Registered General Nurses and have ongoing training with the Martlets Education and Training Centre. So you can rest assured that the care we provide is everything you would expect from the Martlets Care name.

We are approved by Brighton & Hove City Council as a Specialist Care Provider and provide care 7 days a week, with overnight care in Brighton & Hove and surrounding areas.

And because all profits from Martlets Care go to the Martlets Hospice, you know you are dealing with an agency that is caring in every way.

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